

Cancellation policy

Right of withdrawal

You have the right to cancel this contract within fourteen days without giving any reason. The revocation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the last partial shipment or the last item. In order to exercise your right of withdrawal, you must inform us, Gute Marken Online GmbH, c/o FineCom Gelsenkirchen, Fürstinnenstraße 2, 45883 Gelsenkirchen, service.de@hechter.com, Fax: +49 (0) 89 / 143 67 152 600) by means of a clear declaration (e.g. a letter sent by post, fax or e-mail) of your decision to withdraw from this contract. You may use the enclosed model withdrawal form for this purpose, which is, however, not mandatory. In order to comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Gute Marken Online GmbH
Christoph-Rapparini-Bogen 25 (3. OG)
80639 München

The goods are to be sent to:

Gute Marken Online GmbH
c/o FineCom Gelsenkirchen
Fürstinnenstraße 2
45883 Gelsenkirchen

The revocation must be sent by e-mail to:

E-Mail: service.de@hechter.com

The revocation must be sent by fax to:

Fax: +49 (0)89 / 143 67 152 600

Consequences of cancellation

If you revoke this contract, we shall reimburse you all payments we have received from you, less any return costs of 3.95 euros, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without undue delay and at the latest within fourteen days from the day on which we received the notification of your revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment. We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier. You must return or hand over the goods to us, Gute Marken Online GmbH, c/o FineCom Gelsenkirchen, Fürstinnenstraße 2, 45883 Gelsenkirchen, without delay and in any case no later than fourteen days from the day on which you notify us of the cancellation of this contract. The deadline is met if you send the goods before the expiry of the period of fourteen days. We bear the costs of returning the goods from Germany, Belgium, France, the Netherlands, Austria and Poland. For returns from other countries, we will charge you €3.95 shipping costs. These will be deducted from your refund accordingly. You will only have to pay for any loss in value of the goods if this loss in value is due to your handling the goods in a way that is not necessary for checking the condition, properties and functioning of the goods.

End of the cancellation policy

Cancellation form

If you wish to cancel the contract, please complete this form and return it to:

Gute Marken Online GmbH
Christoph-Rapparini-Bogen 25 (3. OG)
80639 München

or

The revocation must be sent by e-mail to:

E-Mail: service.de@hechter.com

or

The revocation must be sent by fax to:

Fax: +49 (0)89 / 143 67 152 600

or

By telephone, the revocation is to be addressed to:

Tel: +49 (0) 89 143 67 152 190

I/we hereby revoke the contract concluded by me/us for the purchase of the following goods:

Lfd Nr.	Article Nr.	Article name	Color	Size	Price	Date Order	Date Received

Your data:

First and last name:

Street and house no:

Postcode/city:

Signature:
(in case of notification on paper)

Date: